



## NORTHWOOD HISPANIC COMMUNICATION CENTER KNLY 91.1FM THE BOSS

### Terms of Use

This agreement is between Radio the Boss (radiotheboss.com), and subscribers to our hosting and streaming media packages, herein referred to as client. This agreement is affective for any period during which the client is a subscriber of any service offered by radiotheboss.com. If a radiotheboss.com account is used to violate the Acceptable Use Policy or our Terms of Service, we reserve the right to terminate your service without notice. We prefer to advise customers of inappropriate behavior and any necessary corrective action; however, certain violations of the Acceptable Use Policy will result in immediate termination of service. Our failure to enforce this policy, for whatever reason, shall not be construed as a waiver of our right to do so at any time. radiotheboss.com may not be used for illegal purposes, or in support of illegal activities. radiotheboss.com reserves the right to cooperate with legal authorities and/or injured third parties in the investigation of any suspected crime or civil wrongdoing.

### 1. Broadcast Bitrate – Over streaming

Utilizing a higher bitrate than shown on your account details. Abusing your bitrate will almost always result in server termination. It is your responsibility to maintain proper control over the broadcast bitrate.

### 2. Content

Client agrees to take sole responsibility for all content, including audio streaming, video streaming, web pages, and any other service that is utilized. radiotheboss.com is not liable for any action taken against a client as a result of their stream content or web content.

### 3. Content Restrictions:

You shall be solely responsible for your own linear and VOD Media and the consequences of posting or publishing it. You affirm, represent, and/or warrant that: (i) you own or have the necessary licenses, rights, consents and permissions, patents, trademarks, trade secrets, copyrights or other proprietary rights to use and authorize Radio The Boss, to include and use your Media in the manner contemplated by the Website and these Terms of Use. (ii) As between You and Radio The Boss, You retain all ownership rights in your live and VOD Media.

### 4. Licenses

Client is solely responsible for any applicable license fees for their location. radiotheboss.com does not award free licensing to clients, such as ASCAP, BMI, SESAC, RIAA, SIAE, GEMA or CARP.



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The Woodlands, Texas, 77380

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## 5. Liability

radiotheboss.com will not be held liable for any injury, loss of business, loss of property, loss of data, or other mishap caused by the use provider's services or provider error. radiotheboss.com will make every effort to provide an uninterrupted Internet connection; however, we do not warrant that the Internet connection will be error free or uninterrupted. We perform full monthly and weekly incremental back-ups; however, radiotheboss.com shall not be liable for any indirect, incidental or consequential damages sustained or incurred in connection with lost data. radiotheboss.com hereby waived of any legal obligation pertaining to the use of our service.

## 6. Privacy

radiotheboss.com will not release any personal information about our clients, unless permission is expressly granted. Some information may be made public, if client chooses to list their content on our site for promotional purposes.

## 7. Payment

Payment for services will be collected before an account is created. Payment for subsequent months will be charged every thirty (30) days, defined as the day of the month that the client has signed up for our services, unless the client is told otherwise. If payment is not received by the due date, Radio the Boss has the rights to disconnect the service for nonpayment and/or the delinquent balance will be referred to a collection agency.

## 8. Refund Policy

Once service has been established, payment will not be refunded for any reason. However, should there be a degradation in quality of service and/or severe outage, radiotheboss.com reserves the right to offer the client a partial or full refund, and in extreme cases financial compensation in the form of credit on the clients' account.

## 9. Cancellation

Requests for cancelling accounts may be made in with at least 3 days' notice. Client must have all account information in order to be able to cancel the account. Client also understands and agrees by this Terms of Service that all payments to radiotheboss.com are non-refundable.

## 10. Amendments

radiotheboss.com reserves the right to revise, amend, or modify this Acceptable use Policy, our Terms of Service and our other policies and agreements at any time and in any manner. It is the responsibility of subscriber to periodically check this Acceptable use Policy for such changes in accordance with our Terms of Service.



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# Privacy Statement

Date: 01/9/2019

Version: 1.0

This privacy and data protection policy will explain how our organization uses and process the personal data.

The privacy of users and visitors to our network is important to Radio The Boss. Radio The Boss may request certain personal information from you in order to provide you with customized services, and a generally better user experience. Aside from these uses, we consider this information to be your confidential information, and as network operators, we have taken reasonable precautions to insure it remains secure. Radio The Boss may, however, disclose personal information if we have received your permission beforehand or in special circumstances, such as when we, in our sole discretion, believe that such disclosure is required by law.

## Topics

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Data minimization
- Marketing
- Archiving / removal
- What is your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities



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## What data do we collect?

Our Company collects the following data:

Personal identification information (Name, email address, phone number, country (not mandatory), gender (not mandatory) and age (not mandatory))

## How do we collect your data?

You directly provide Our Company with most of the data we collect.

We collect data and process data when you:

Register online or place an order for any of our products or services.

Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.

Use or view our website via your browser's cookies.

Register online via mobile App developed by us.

## How will we use your data?

Our Company collects your data so that we can:

Process your order and manage your account.

Email you with special offers on other products and services we think you might like.

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

Our Company securely encrypt and stores your data at Amazon AWS north Virginia data center using modern software that is kept-up-to date.

## Data minimization

Our company ensures that personal data is adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.



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## Archiving / removal

1. To ensure that personal data is kept for no longer than necessary, our company will put in place an archiving policy for each area in which personal data is processed and review this process annually.
2. The archiving policy shall consider what data should/must be retained, for how long, and why.

## Marketing

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Our Company from contacting you for marketing purposes or giving your data to other members of the Our Company Group.

If you no longer wish to be contacted for marketing purposes, you may always opt out at any time from email marketing service.

## What is your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You has the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

The right to erasure – You has the right to request that Our Company erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Our Company's processing of your personal data, under certain conditions.

The right to data portability – You has the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: 866-70-66247

Or write to us: [Info@radiotheboss.com](mailto:Info@radiotheboss.com)



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## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

Keeping you signed in

Understanding how you use our website

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

**Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

**Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## Privacy policies of other websites

Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.



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## Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 January 2019.

## How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [Info@radiotheboss.com](mailto:Info@radiotheboss.com)

Call us: 713-370-5051

Or write to us at: 10210 Grogans Mill Rd Ste 250, The Woodlands Texas 77380

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.



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